

## DfE Revisit Survey Results

We attach, along with this report, a copy of the anonymised results from the DfE Revisit survey that Suffolk Parent Carer Forum produced.

The forum were not required to produce this survey however, the Management Committee felt that it was important to as we had received an increased amount of feedback since the last survey.

The survey ran from: Friday 1<sup>st</sup> July 2022 – Monday 11<sup>th</sup> July 2022

We received a total of 101 responses, and these responses were used to make the following report. 51 of the parent carers that completed this survey had also completed the January survey and for 50 parent carers, it was the first survey (of this kind) that they had completed for SPCF.

Some questions had multiple choices and parents were asked to 'click all that applied' which is why all the responses do not add up to 101.

The percentage total also doesn't always add up to 100 because the percentages were rounded to a whole number with no decimals.

The summary points taken from the results are as follows:

- Attempts to increase parent carer representation in the 0-4, 17-18 and 19-25 is **still** required.
- Autistic Spectrum Disorder and Anxiety are the biggest difficulties our children and young people (CYP) are facing. **(Same)**
- Mainstream settings hold the highest percentage of children with SEND in Suffolk.
- Support within the classroom is the most required by our CYP with a high percentage also needed support during lunch and break times. **(Same)**
- 34% of children are also subjected to fixed term, unlawful, permanent exclusions or a sanction due to their needs **(previously 27%)**. CYP are frequently left out by peers and suffer from bullying.
- 76% of CYP have an EHCP in place and now only 8% **(previously 12%)** feel there is no need because they are supported within the setting.
- 54% of our parent carers are unhappy with the EHCP plan in place for their children **(previously 45%)**.
- 40% of CYP were not involved in producing their EHCP when they were capable to do so. **(Same)**
- Only 6% of CYP are receiving 'All' of the provision detailed on their EHCP **(previously 18%)** and 17% are receiving 'None' of it **(previously 16%)**.
- 54% of Annual Reviews/Transition/Final Drafts are not completed on time.
- 63% of phase transfers were not completed on time.
- 32% of children requiring a school place in September still do not have one named (as of 11<sup>th</sup> July).
- 37% of parent carers felt that their setting did not meet their child's needs. 65% felt that they were met 'most of the time' with only 6% feeling that their needs were met 'all of the time'
- 47% of parents were satisfied in some degree with the monitoring of their CYP's needs **(previously 55%)** and 41% are dissatisfied **(previously 31%)**.

- 34% of parent carers feel that communication between Education services and professionals work 'Extremely not well' together (**previously 27%**).
- 41% of parent carers feel involved in setting education targets and outcomes for their CYP this has decreased from 61% and 38% feel not involved.
- 32% of parents had seen a decline in education services and provisions over the last 6 months (**previously 26%**) with 16% having seen an improvement of some kind (**previously 18%**).
- 80% of parent carers felt their transition/preparing for adulthood experiences had been poor or very poor (**previously 66%**).
- 47% of parent carers were able to access health/medical professionals or services if needed.
- Of these, 49% felt that it was in an unacceptable timescale (**previously 43%**).
- When setting health targets and outcomes, 44% of parent carers felt extremely or somewhat involved (**previously 47%**).
- 30% of parent carers feel that communication between Health services and professionals work 'Extremely not well' together (**previously 27%**).
- 58% of parents were dissatisfied in some degree with the monitoring of their CYP's needs (**previously 37%**) and 24% are satisfied (**previously 34%**).
- In the last 6 months, 15% of parent carers had seen an improvement in the medical services their CYP accesses (**previously 13%**).
- 34% of families are supported by a Social Worker (**previously 24%**).
- 54% of families receive the Activities Unlimited Short Breaks offer.
- When trying to find out information on services 56% of parent carers had some difficulties (**previously 44%**).

From the results we can see that the feedback we are receiving from parent carers is reflected in the statistics. The issues with EHCPs, phased transfers, and school placements that are often raised with us have shown an increase in percentage since our last survey. There are still a lot of families who are experiencing great difficulties and for a lot of them, their experiences are deteriorating. Communication/involvement issues have also been raised with the forum and is reflected in both the education and health data. We express regularly that communication with parent carers is vital as well as channels to raise issues/concerns. We are encouraged by the slight increase in the improvement in medical services and hope that this will continue to increase.

We want to ensure that **all** families have a great experience and that CYP are given the opportunity to thrive and reach their full potential. This is why the role of the parent carer forum is so vital. When families feed back their experiences, whether good or bad, we can use this feedback to coproduce services and strategies which will benefit all families, children and young people across Suffolk.

We would like to thank the parent carers who took the time to complete the survey, we know how precious your time is and we really appreciate you choosing to use your time to assist the forum.

Suffolk Parent Carer Forum Management Committee