



Thank you for inviting us today and allowing us to share the lived experience of our Parent Carers.

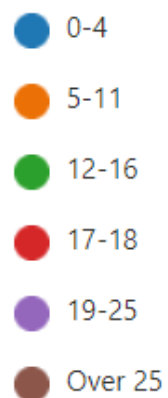
To be able to give you an idea of what experiences our parent carers are having, and any differences from the survey we presented in January, we devised a survey and sent it out to our membership to ask for feedback.

101 people responded although not all questions were relevant to everyone.

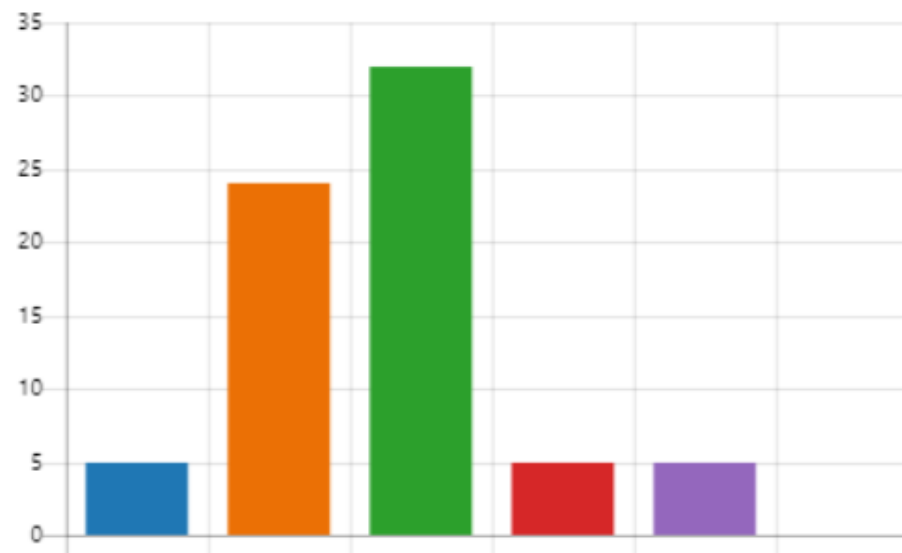
We will share the statistics of these responses with you in the next 20 slides.

Age range of CYP:

All representation fell within our 0-25 demographic with the 12-16 cohort being the most represented.



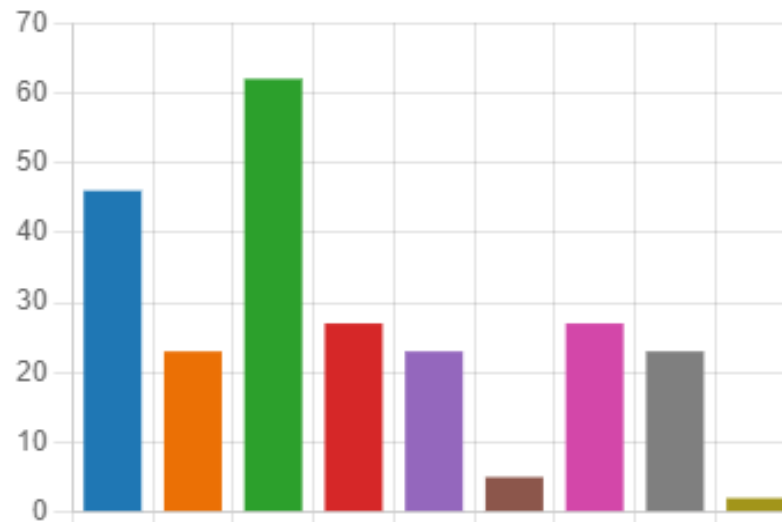
5
24
32
5
5
0



What setting does the CYP attend?

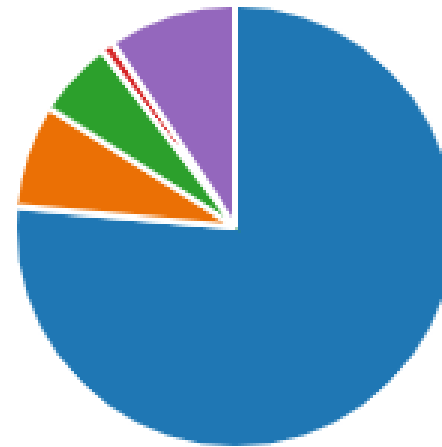
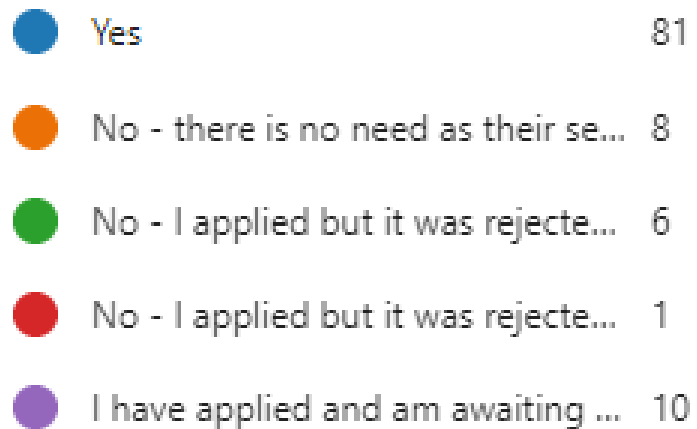
34% of children are also subjected to fixed term, unlawful, permanent exclusions or a sanction due to their needs (previously 27%). CYP are frequently left out by peers and suffer from bullying.

● Bullying from other children	46
● Bullying from staff	23
● Being left out by peers (e.g. not ...	62
● Detention/school sanction for a ...	27
● Fixed term exclusion	23
● Permanent exclusion	5
● Unlawful exclusion (e.g. child se...	27
● None of the above	23
● Other	2



Does your CYP have an EHCP?

Yes made up a total of 76% of the responders, 8% of CYP did not need an EHCP because their setting supports their needs (was previously 12%)



There are 6 parent carers awaiting a response to their appeal and 10 awaiting their decision after application.

If your CYP has an EHCP are you happy with their plan?





More than half of those with a EHCP are unhappy with their plan as 'No' made up a total of 54% of the responders.



This was previously 45%

If your child/young person has an EHCP, are they getting all the support/provisions/treatment that is detailed in it?

6% of CYP are receiving 'All' of their support/provision/treatment and 17% of CYP are not receiving anything within their EHCP.

 All of it	5
 Most of it	30
 Some of it	32
 None of it	14



'All' had previously been 18% and 'none' was previously 16%

If your child has an EHCP, has their annual review been completed on time?

Unfortunately 54% of EHCP reviews, transitions and reviews are not completed on time.



If your child has needed a phase transfer, has this been completed on time?

Response	Number	%
Yes	12	38
No	20	63
Not applicable yet	50	*
Total	82	100

* Not applicable omitted from percentage

63% of phase transfers were **not** completed on time.

*These questions were previously combined in one questions however they have been separated for clarity *

Do you feel like your child's needs are being met by their setting?

63% of parent carers answered Yes to this question with the majority being 'most of the time'. This is down from 74% in January

Yes - All of the time	5
Yes - Most of the time	35
Yes - Some of the time	23
No	37

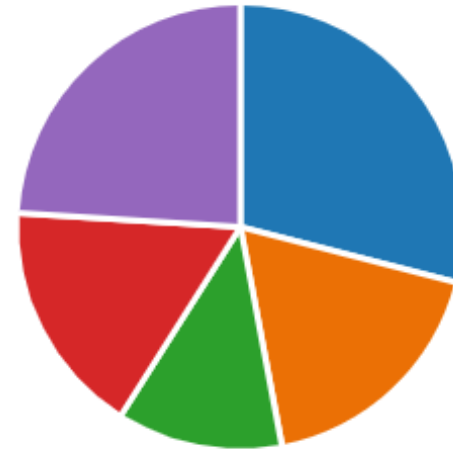


37% do not feel that their child's needs are being met in any capacity.

Overall, how satisfied are you with the ongoing monitoring and assessment of your child or young person's needs by your education setting?

47% of parent carers are either, very or somewhat satisfied, with the monitoring and assessment.

● Very satisfied	29
● Somewhat satisfied	18
● Neither satisfied nor dissatisfied	12
● Somewhat dissatisfied	17
● Very dissatisfied	24



While 41% of parent carers are either, very or somewhat dissatisfied.

As a parent carer, how involved are you in setting education targets and outcomes for your child or young person?

49% of parent carers felt involved in some capacity with regards to targets. This is down from 61% in January.

● Extremely involved	28
● Somewhat involved	21
● Neutral	14
● Somewhat not involved	17
● Extremely not involved	21

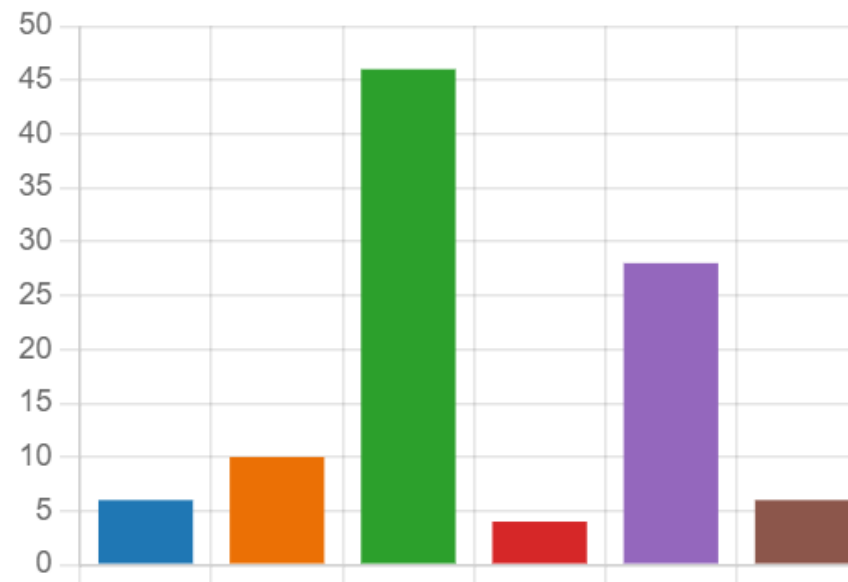


38% of parent carers felt they are not involved.

In the last 6 months, have you seen any improvement in the **education** services or provision your child/young person accesses?

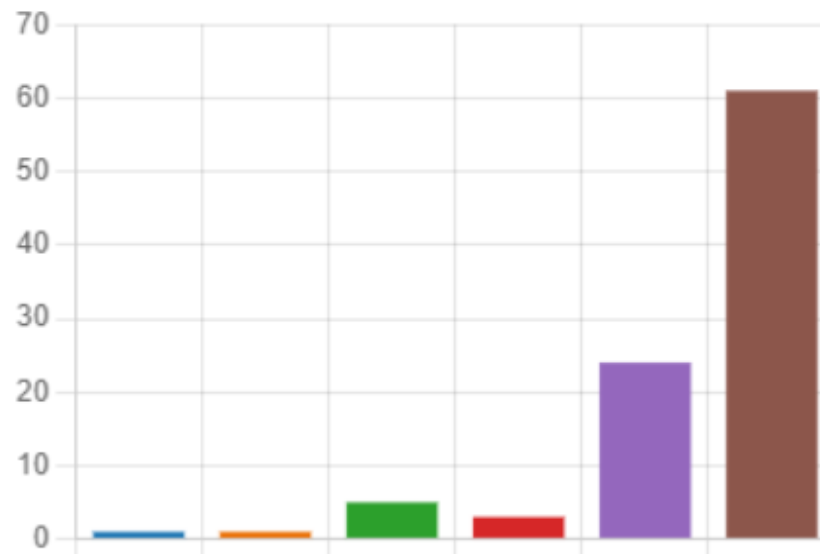
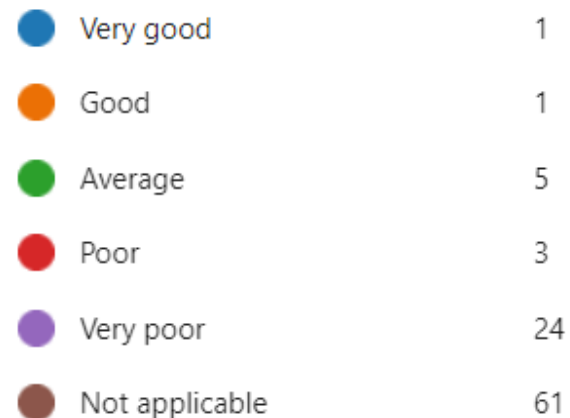
32% of parent carers have found a decline in services/provision (previously 26%) with 46% reporting there has been 'no change'. 16% of CYP have seen an improvement in the last 6 months (previously 18%).

● Yes - A big improvement	6
● Yes - A slight improvement	10
● No change	46
● No - there has been a slight dec...	4
● No - there has been a big decline	28
● Not applicable	6



If your young person is aged between 14-25, how has your experience of the transition/preparing for adulthood been to date?

Of those preparing for a transition or adulthood, 71% said their experience has been 'very poor'.



Would you like to leave any additional feedback in regards to Education?

Some comments left by parent carers:

I have been forced to raise 20 LGSCO complaints and 20 legal actions.

Family services team dealing with the amended ECHP has been atrocious.

He still doesn't get all the therapy in his EHCP

No moving into adulthood plan.

Placements need more pda training.

I'm sick of getting letters saying they are learning from their mistakes when they aren't.

18 hrs mostly enrichment since January is prob so far behind as no real learning towards GCSEs.

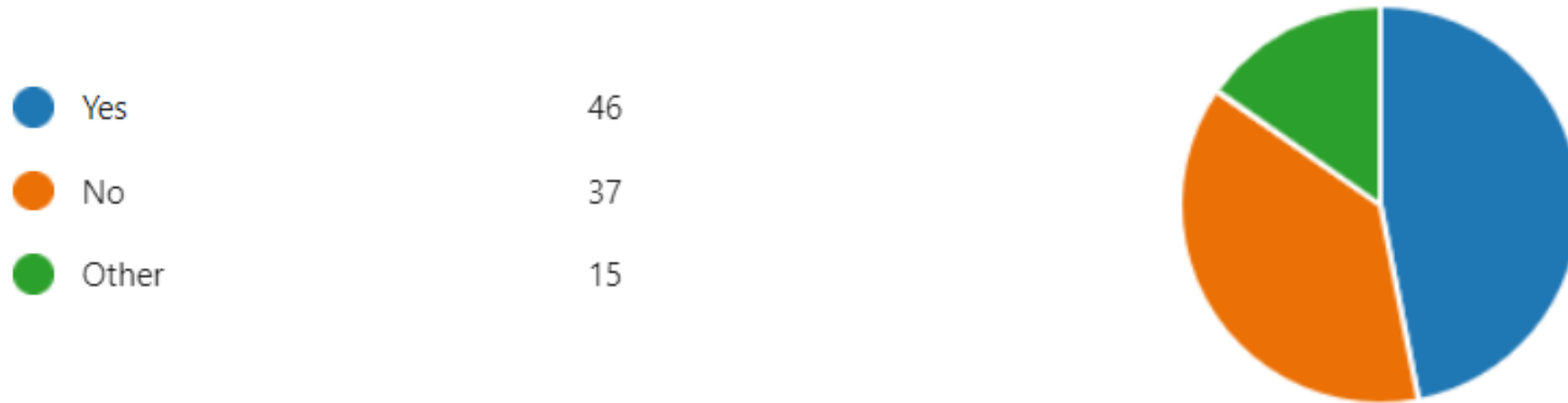
No annual review since 2017

SCC department no calls returned!!

Everything needs improving for those in mainstream

If you have needed to access to any Health/Medical professionals or services, have you been able to?

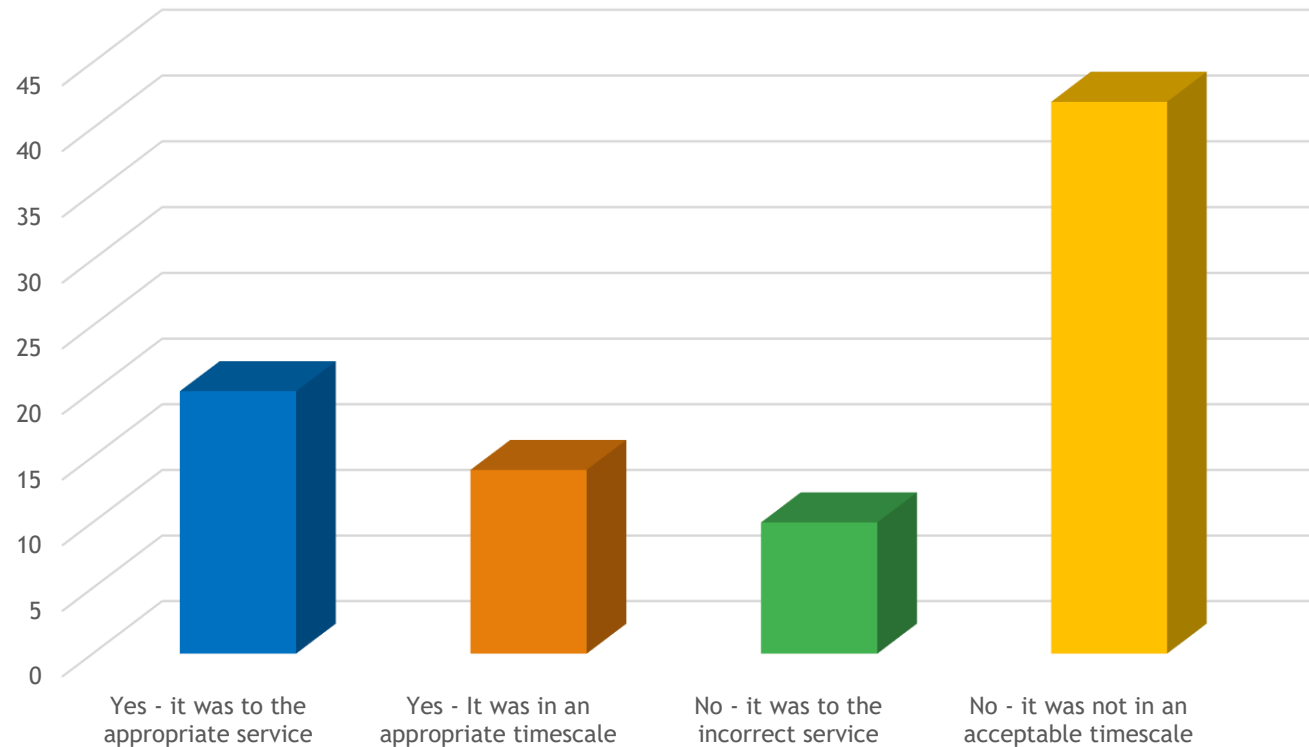
47% of parent carers have been able to access health professionals and services if required.



* Other included: Poor outcomes, long waiting times, adult services issues and not applicable.

If you have received any referrals, have they been to the appropriate service and in an acceptable timescale?

49% of parent carers found the timescale unacceptable. This was previously 43%



As a parent carer, how involved are you in setting health targets and outcomes for your child or young person?

When setting health targets and outcomes, 44% of parent carers felt extremely or somewhat involved.

Extremely involved	22
Somewhat involved	22
Neutral	26
Somewhat not involved	16
Extremely not involved	15



This figure was previously 47%

How well do Health services and professionals work together to support your child or young person and meet their needs?

30% of parent carers feel that communication between Health services and professionals work 'Extremely not well' together

Extremely well	3
Somewhat well	20
Neutral	23
Somewhat not well	25
Extremely not well	30



This figure was previously 27%

Overall, how satisfied are you with the ongoing monitoring and assessment of your child or young person's needs by health professionals?

58% of parents were dissatisfied in some degree with the monitoring of their CYP's needs (this was previously 37%)

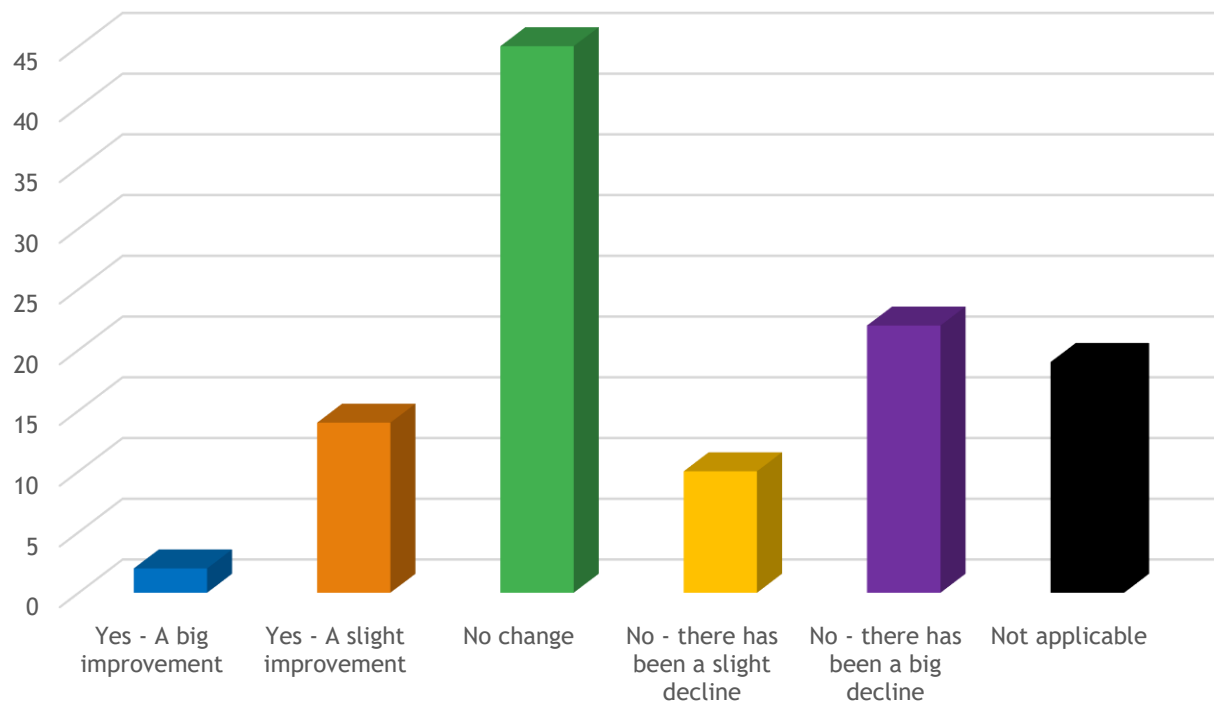
Very satisfied	9
Somewhat satisfied	15
Neither satisfied nor dissatisfied	18
Somewhat dissatisfied	25
Very dissatisfied	33



24% are satisfied (this was previously 34%)

In the last 6 months, have you seen any improvement in the medical services or provision your child/young person accesses?

In the last 6 months, 15% of parent carers had seen an improvement in the medical services their CYP accesses (this was previously 13%)



Would you like to leave any additional feedback in regards to Health?

Some comments left by parent carers:

Health professionals need to work together and share information

There needs to be greater understanding and support for Arfid.

They would rather blame the mother than find out what is wrong.

Can't get access to camhs.

Support is not forthcoming.

Education blames health and other services, they say its education's responsibility not theirs. Lots of buck passing with responsibilities

The waiting list length is crazy and unacceptable.

Adult health services are extremely difficult to access.

EWH is a waste of time, no help even for child with suicidal thoughts and self harm - just discharged.

Adhd health support is non-existent.

How easy is it to find out information about services?

When trying to find out information on services 56% of parent carers had some difficulties (this was previously 44%)

Extremely easy	1
Somewhat easy	24
Neutral	20
Somewhat not easy	34
Extremely not easy	22

